

Clause n°1: Object The following general conditions of sale outline the rights and obligations of S.A.S CSM EVENT, registered at Centre d'Affaires Europe - 50 Voie Aurélienne – CS10498 – 83704 Saint-Raphaël Cedex - France, for the Dietary Supplements & Innovation Conference referred to as 'Nutriform business days 2025', to take place in Mandelieu-La-Napoule (06) on June 24, 25 & 26, 2025. All services provided by S.A.S CSM EVENT therefore require the Buyer to adhere to the present general conditions of sale without reservation.

Clause n°2: Prices The cost of registration will be the price in force on the day on which the order is placed. Prices are stated in euros and calculated exclusive of taxes. This being the case, they are subject to the addition of VAT at the rate applicable on the day on which the order is placed. S.A.S CSM EVENT reserves the right to change its prices at any time. It does, however, agree to charge for the service ordered at the price stated when the order is placed.

Clause n°. 3: The proposed prices include the discounts and rebates that S.A.S CSM EVENT may be required to grant in view of the fact that the buyer is responsible for certain services.

Clause n°. 4: Discount No discount shall be granted in the event of early payment.

Clause n° 5 : Terms of payment The payment of the orders is carried out with reception of the invoice addressed by email after the pre-registration: either by bank card with procedure sent by email; or by bank transfer (banking co-ordinates indicated on the invoice), The purchaser will have to acquire the total amount of the invoice in order to definitively validate his inscription in the current month of the inscription. For payments by foreigners, the bank charges for collection will be at the sole expense of the buyer.

Clause 6: Late payment In the event of failure to pay in full at the time of registration by credit card, the buyer's registration cannot be validated. For payments by bank transfer after the current month of registration, the registration will be cancelled.

Clause 7: Withdrawal In accordance with article L. 121 -20 of the French Consumer Code, the buyer has a period of fourteen clear days to exercise his right of withdrawal without having to justify his reasons or pay any penalties. The period runs from the date of acceptance of the offer and the date of registration by the buyer. The right of withdrawal may be exercised by contacting the Company in the following manner: by post to the attention of S.A.S. CSM EVENT Centre d'Affaires Europe - 50 Voie Aurélienne – CS10498 – 83704 Saint-Raphaël Cedex - France. If the right of withdrawal is exercised within the above-mentioned period, only the price of the entries purchased will be reimbursed within a maximum of 30 days after the date of the request. Our refunds are made : - by bank cheque: please specify the order of the cheque; - by credit to the bank card used at the time of registration; - by bank transfer: please attach bank details (RIB, IBAN and BIC codes)

Clause 8: Cancellation of registrations All cancellations or requests for refunds of registrations must be made in writing to the Congress Management ([veronique.sanceau@csmevent.fr](mailto:veronique.sanceau@csmevent.fr)). For all cancellations received up to 29 March 2025: reimbursement of the sums paid - €100 administration fee. For cancellations received after 1 April 2025: no refund. The full amount will remain due to the Congress.

Clause n° 9: No cancellation of sponsorship (platinum, gold, silver, à la carte) or innovation pitch, stand reservation or any other form of communication marketed by CSM EVENT will be taken into account. The latter are firm and definitive. Payment is due at the time of ordering. They will not be taken into account until the full payment has been received. No reimbursement can be demanded. The full amount will remain due to the Congress.

Clause 10: Force majeure The responsibility of the company S.A.S CSM EVENT cannot be implemented if the non-execution or the delay in the execution of one of its obligations described in the present general conditions of sale results from a case of force majeure. In this respect, force majeure is understood to

mean any external, unforeseeable and irresistible event within the meaning of Article 1148 of the Civil Code.

Clause n°11: Court of competent jurisdiction Any dispute relating to the interpretation or execution of the present general conditions of sale will be subject to French law. If no amicable solution can be reached, the dispute will be brought before the Commercial Court of Paris.