

# APPENDIX 1

## DELEGATE & VISITOR TERMS & CONDITIONS

- 1. Definitions:** The Delegate Fee gives the Delegate the right to attend all the conference sessions and exhibition hall and such included refreshments as may be offered at the Event from time to time. The Visitor Fee gives the Visitor the right to attend the exhibition hall and such included refreshments as may be offered at the Event from time to time. The Delegate/Visitor Fee does not include any cost including but not limited to hotel accommodation, travel expenses, car parking, tolls, entertaining, or any other expenses howsoever incurred by the Delegate/Visitor.
- 2. Confirmation:** Tangent Link shall provide written confirmation of Registration for the Event to the Delegate/Visitor upon receipt of their registration application for an Event.
- 3. Payment:** No Delegate/Visitor will be allowed into the Event unless all payments are received in full prior to the Event. Registrations made within 14 days of the Event must include payment made by credit card.
- 4. Cancellation:** All cancellations must be made to Tangent Link in writing. No refund will be made. A substitute for the Delegate/Visitor named on the Registration Form is permitted, provided that Tangent Link is informed of the new Delegate/Visitor in writing no later than 24 hours prior to the date of the Event.
- 5. Programme:** It may be necessary to change the speakers, topics & sometimes the timings of the programme of the Event for reasons beyond our control. Tangent Link accepts no liability whatsoever for any cost or expense caused to the Delegate/Visitor by these changes should they occur.
- 6. Force Majeure:** Tangent Link shall not be liable for any loss or damage which the Delegate/Visitor may sustain as a result of the cancellation of an Event due to circumstances beyond Tangent Link's reasonable control. In the event of cancellation in such circumstances, Tangent Link will refund that part of the Price, which the Delegate/Visitor may have already paid without interest prior to the cancellation date. If, instead of cancelling the Event in these circumstances, Tangent Link reserves the right to arrange for it to take place at another time and/or in a different location. In such circumstances the Contract will continue to exist and may be varied by Tangent Link as it considers necessary to take into account the revised dates and/or location of the Event and to reflect any consequential alteration in the benefits which were to be afforded to the Delegate/Visitor. If the Event is abandoned, cancelled or suspended in whole or in part by reason of war, fire, national emergency, labour dispute, strike, lock-out, civil disturbance, natural disaster, the non-availability of the venue or any other cause not within the reasonable control of Tangent Link, whether *ejusdem generis* or not, Tangent Link may at their sole discretion repay the price paid by the Delegate/Visitor, but shall be under no liability to the Delegate/Visitor in respect of any actions, claims, direct or indirect losses costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate/Visitor, as the result of the occurrence of any such event.
- 7. Indemnity:** The Delegate/Visitor shall to the fullest extent permissible at law, indemnify and hold harmless Tangent Link against any and all direct costs, indirect costs, losses, damages and fees incurred by, or any injury sustained by the Delegate/Visitor or any of their colleagues, associates or employees when attending the Event, howsoever arising.
- 8. Law:** These terms and conditions shall be construed and interpreted under the laws of England and administered under the exclusive jurisdiction of the English Courts.
- 9. VAT:** Value added tax will be applied to the Delegate/Visitor fee where applicable.
- 10. COVID:** If the event is cancelled by Tangent Link or due to Government directives (COVID-19 or 'Non-Safe Travel' designation), a Full Refund will be issued.