## General Terms and Conditions of Sale (B2B) - Nutriform Business Days 2026

## 1. Purpose

The present General Terms and Conditions of Sale ("GTC") define the rights and obligations of CSM EVENT S.A.S., whose registered office is located at Centre d'Affaires Europe – 50 Voie Aurélienne – CS 10498 – 83704 Saint-Raphaël Cedex, France, in connection with the sale of registrations and related services for the "Nutriform Business Days 2026 – Food Supplements & Innovation Congress", taking place on June 16th, 17th and 18th, 2026 in Mandelieu-La-Napoule (France).

Any order placed implies the full and unconditional acceptance of these GTC by the purchaser, acting in a professional capacity.

#### 2. Prices

Prices applicable are those in force on the date of order confirmation.

They are expressed in **euros**, **excluding taxes** (**excl. VAT**), and will be increased by the **VAT rate applicable** at the time of invoicing.

**CSM EVENT** reserves the right to modify its prices at any time, while committing to apply the rates stated at the time of the order.

#### 3. Discounts and Rebates

Prices indicated include any discounts or rebates that **CSM EVENT** may grant, notably in consideration of specific services provided by the purchaser.

# 4. No Early Payment Discount

No discount shall be granted for early payment.

## 5. Terms of Payment

Payment is due upon receipt of the invoice, which will be sent by email following preregistration.

Payments can be made by:

- Credit card (via a secure link sent by email), or
- Bank transfer (bank details indicated on the invoice).

The purchaser must settle the **total amount within one month** from the date of registration.

For payments originating outside France, all bank charges are the sole responsibility of the purchaser.

## 6. Late or Non-Payment

If full payment is not received within one month of registration, the registration will be **automatically cancelled**.

In the event of partial payment or card payment failure, the registration will not be confirmed.

# 7. Cancellation of Registration

Any request for cancellation must be made in writing and sent to:

veronique.sanceau@csmevent.fr

- Until February 28th, 2026 (inclusive): refund of the amounts paid, minus a €250 administrative fee.
- From March 1st, 2026 onwards: no refund will be issued, and the full amount remains payable.

## 8. Sponsorships, Booths and Communication Services

No cancellation shall be accepted for **sponsorship packages** (Diamond, Platinum, Gold, Silver, or à la carte), **Innovation Pitch sessions**, **booth reservations**, or any other **communication-related services** offered by **CSM EVENT**.

These orders are **firm and non-refundable** upon confirmation. Full payment is due at the time of order.

#### 9. Termination

In the event of a serious breach by either party of its contractual obligations, not remedied within **15 days** following a written notice of default, the other party may terminate the contract by right, without prejudice to any damages that may be claimed.

## 10. Force Majeure

**CSM EVENT** shall not be held liable for any failure or delay in performance resulting from an event of **force majeure**, as defined under **Article 1218 of the French Civil Code** (an event beyond the control of the parties, which could not reasonably have been foreseen or prevented).

In such cases, contractual obligations shall be suspended for the duration of the force majeure event.

## 11. Limitation of Liability

**CSM EVENT** shall not be held liable for any indirect or consequential damages (such as loss of revenue, loss of opportunity, or reputational harm).

In any case, the total liability of **CSM EVENT**, regardless of cause, shall not exceed the **total amount (excluding VAT) paid by the purchaser** for the concerned service.

#### 12. Communication

Unless otherwise specified in writing prior to the event, **CSM EVENT** reserves the right to use the purchaser's **name**, **logo**, **and/or participation** as a business reference in its commercial communications (website, brochures, social media, press releases, etc.).

## 13. Confidentiality

Both parties agree to treat as strictly confidential any technical, commercial, or financial information obtained during the execution of this contract.

## 14. Governing Law and Jurisdiction

These GTC are governed by **French law**.

Any dispute relating to their interpretation or performance shall, failing amicable resolution, fall under the **exclusive jurisdiction of the Commercial Court of Frejus (France)**.