

Getting Around Vienna: Accessible Public Transport

Vienna's public transport system is highly accessible. Every metro station is equipped with an elevator. Most metro trains are low-floor and feature ramps in the first and last carriages to bridge the gap to the platform.

While older trains are generally accessible for manual wheelchair users, they may not be suitable for some powered wheelchair¹



Figure 1: Accessible tram



Figure 2: Accessible metro



Figure 3: Accessible bus



Figure 4: Accessible ticket machine

If your disability ID card states that you require an accompanying person, that person can travel free of charge. Persons with disabilities themselves do not receive a discount on Wiener Linien tickets. Tickets can be purchased either at the ticket machine or via the **WienMobil app**

Further resources:

- [Accessible mobility – Wiener Linien](#)
- [Accessible Vienna – City information](#)

- **The WienMobil App**

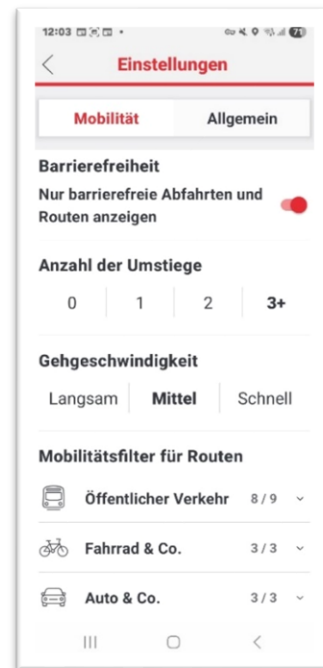


This app helps to find accessible routes and other information to get around in the city

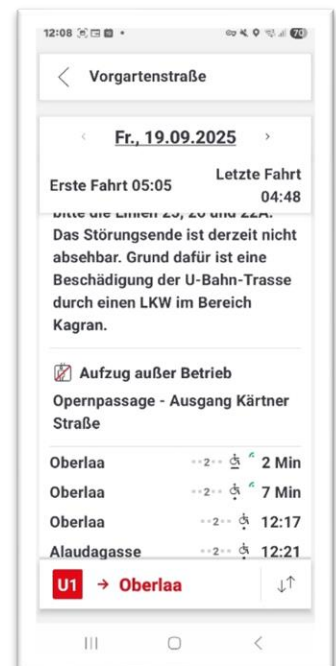
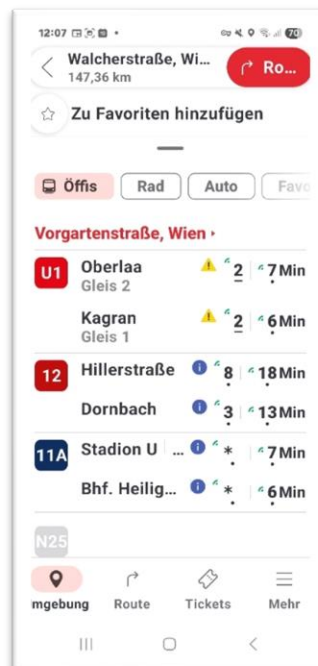
¹ © Wiener Linien

Download the app from [google play](#) or [app store](#), an english version should be available

In the settings, select “accessible routes only.”



Tap on any station to see when the next accessible train is due.



Use the “**Betriebsinfo**” via the sandwich menu (service information) menu to check for delays or out-of-service elevators.



Using the metro and tram²

On the **metro** platform displays, accessible trains are marked with a underscore before the train number. Older low-floor trains have ramps in the first and last carriages – it is therefore recommended to wait at either end of the platform.

For the **tram** also the underscore is used to indicate when a low-floor tram is approaching.



Figure 5: Marker for accessible train

Other relevant services

Renting aids: [bständig – Mobility aids rental](#)

Accessible taxis: [Taximann Mödling – Transport service](#)

Contact

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² Figure 5 © Multiple Sklerose Gesellschaft Wien